

New Kent County Self-Service Instructions

Visit:

www.newkenttax.com



New Kent County, Virginia

Charles H. Evelyn, III - Treasurer

e-mail Charles H. Evelyn

Inquiry Options

- [Real Estate Tax](#)
- [Personal Property Tax](#)
- [Utility Inquiry](#)
- [Yearly Real Estate Taxes Paid](#)
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Inquiry Help

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Payment Options

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Payment Options Help

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New Kent County e-Treasurer Services

The New Kent County Treasurer's Office is pleased to offer online inquiry and payment services. This site can be used to make online payments to the New Kent County Treasurer's Office and inquire into tax ticket information from the comfort of your home or office.

Use the links on the left side of the screen for navigation.

Inquiry Options	
Real Estate Tax	View Real Estate payment history.
Personal Property Tax	View Personal Property payment history.
Utility Inquiry	View Utility bills.
Yearly Real Estate Taxes Paid	View Real Estate taxes paid by year.
Yearly Personal Property Taxes Paid	View Personal Property taxes paid by year.
Payment Options	
Pay Real Estate Tax	Pay Real Estate taxes online. Enter by Dept/Ticket Number, Parcel Number, Name or Account Number.
Pay Personal Property Tax	Pay Personal Property taxes online. Enter by Dept/Ticket Number or Account Number.
Prepay Real Estate Tax	Prepay Real Estate taxes before bills are issued.
Prepay Personal Property Tax	Prepay Personal Property taxes before bills are issued.
Pay Utility Bills	Pay Utility bills online.
Pay Business License Fee	Pay annual business license fee

Version: 092817-1115

Select Pay Utility Bills

The NK County Self-Service site will be opened. A Username and Password need to be registered for this site.



Self-Registration

Home

NK County Self-Service

General Billing

Non-Emergency Requests

Other Services

Utility Billing

*User ID
(between 1 and 100 characters)

*Re-type user ID

*Password
(between 8 and 15 characters)

*Re-type password

*Password hint

*Email address

Enter these validation numbers into the box below them



Save



48EN95

Account Settings

NK County Self-Service

Account Information

Now logged in as	<input type="text"/>
Last successful login	12/18/2018
Last failed login	12/18/2018
Password last changed	12/18/2018
Password expires in	3042 days Change Password
E-Mail address	rswells@newkent-va.us Change E-Mail Address

Linked Accounts

Existing accounts can be "linked" to your self-service user id. These links give you quick access to an account's details, bills, etc. For each self-service module that allows user-control over account linking, hyperlinks such as "link to account" or "remove" will appear below. Click a module's "link to account" to reach the page where new account links can be created, and where additional instructions are provided.

Customer Accounts

[link to account](#)

There are currently no linked accounts

Utility Billing Accounts


[link to account](#)

Account	Customer
---------	----------

There are currently no linked accounts

[Go To Module Homepage](#)

Choose
Utility
Billing



Utility Billing

Account Link Setup

To link your Utility Billing account within Self Service you will need your account and customer number. These numbers will be located on your bill.


What is the account ID? *

What is the CID? *

* indicates required field

- NK County Self-Service
- General Billing
- Non-Emergency Requests
- Other Services
- Utility Billing**
- Contact Us

Then Log in.



Welcome to NK County Self-Service

Welcome to New Kent County!

Home

NK County Self-Service

- General Billing
- Non-Emergency Requests
- Other Services
- Utility Billing**

Log in to access

- General Billing
- Utility Billing
- Non-Emergency Requests

Don't have a login?
No problem, you can still quickly access:
[Other Services](#)

Username

[Forgot your username?](#)

Password

[Forgot your password?](#)

[Register](#)

Once logged in, select Utility Billing. Then only give the information that has the red *

The Account Number is the first set of numbers on the bill, before the hyphen. The Customer ID is the second set of numbers on the bill, after the hyphen. Select Search.

Account Number – Customer Number
XXXXXX - XXXX

- NK County Self-Service
- General Billing
- Non-Emergency Requests
- Other Services
- Utility Billing**
- Accounts
- Contact Us

Utility Billing

Please contact Jennifer Ronk with any questions or billing concerns regarding your utility bill.

Account Number*

Owner name

Customer ID *

Bill number

Remember these values

- NK County Self-Service
- General Billing
- Non-Emergency Requests
- Other Services
- Utility Billing**
- Accounts
- Contact Us

Utility Billing

Search Results

[Modify Search](#) | [New Search](#)

1 found

Customer Name	Service Address	Account Number	Customer ID	Parcel ID	
					Manage Bills

- Accounts
- Contact Us
- Search Results**
- New Search

Select Manage Bills, Add to Cart

- NK County Self-Service
- General Billing
- Non-Emergency Requests
- Other Services

Utility Billing
Manage Bills

[Account Summary](#)

Service Address _____
 Account Number _____
 As of

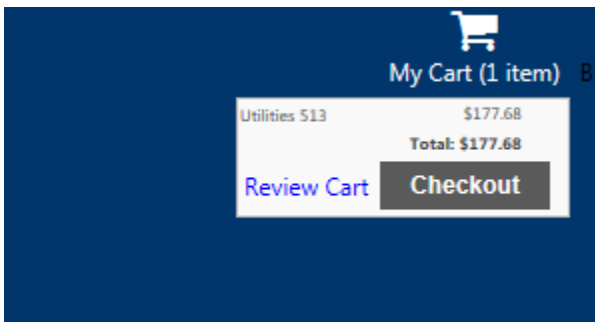
Outstanding Bills (bill years 1998 to 2020 only) [Show Past Bills](#) ▼

	Bill	Bill Date	Pay By	Charges	Balance Due	
<input checked="" type="checkbox"/>	695	6/27/2018	7/27/2018	\$116.07	\$177.68	Bill Details
					Total Due: \$177.68	

Add to Cart

select bills you would like to pay now, then click "Add to Cart"

Once the bill is in your cart, click on cart, then checkout.



You'll get a message to agree to the processing fee, and then will be taken to the payment method screen.

NEW KENT COUNTY TREASURERS OFF

Order summary


Total (USD): 182.12

> Pay with credit or debit card

Card Number



Expiration Date /

Secure payments by  PayPal

[Return to merchant's website](#)

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